

# Ron's User Journey

(currently)

## Scenario:

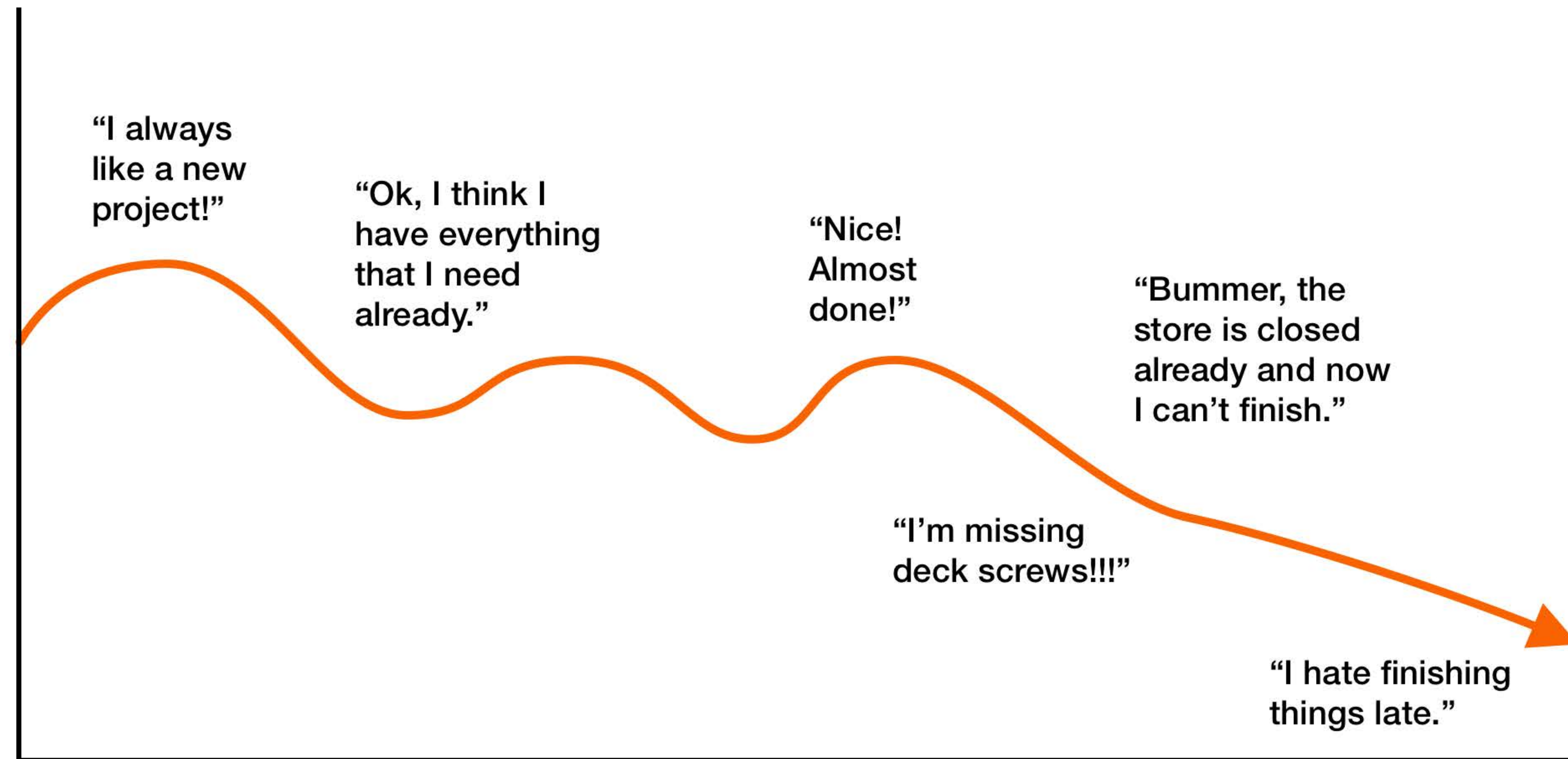
Ron is helping his senior neighbor with a DIY project. He goes through his recycled materials, thinks he has enough, and begins working on his project.

## Expectations:

- Go over his materials and confirm he's ready to begin working.
- Track his project progress.
- Share the end result.

## Opportunities:

- Create a better system to track and inventory materials for a project.
- Give Ron a better system to share his project and progress with his neighbor.



## Discover

- His neighbor asks him for help building a chair for his patio.

## Plan

- Goes through his garage to take inventory of materials from his past projects.

## Build

- Begins making his project
- Close to finishing, he realizes that he doesn't enough deck screws.

## Finish

- The store is closed, so Ron has to wait until Monday after work to finishes his project.